

**Connie** [REDACTED]

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**From:** [REDACTED] Connie [REDACTED]  
**Sent:** Thursday, September 20, 2018 3:35 PM  
**To:** Neal Lemonds <nlemonds@walkeruniform.net>  
**Subject:** Reference Letter

To Whom it May Concern:

We recently had the pleasure of returning to Max I. Walker for our uniform service. After spending five very frustrating years with a bigger, well-known uniform company, I was very excited to be able to return to a company who truly understands what Customer Service means. We had used Max I. Walker for years when we were forced to switch vendors against my better judgement and wishes. At the end of the contract we were finally able to show the powers that be that that move was not the best for our company. Fortunately, they listened and granted our wish to go back to Max I. Walker. Switchovers are never fun but after experiencing the switch from Max I. Walker to the other company, the switch back was quite simple. If you are looking for a vendor that really understands Customer Service and if you are fortunate to have Bill B. as your rep, you've hit the jackpot. I really couldn't ask for a better group to work with than Neal, Paul or Bill.

Connie [REDACTED]  
Molex, LLC  
Lincoln, NE  
[REDACTED]